ONLINE CONSULTATION INFORMATION SHEET

*Audio/Video is the preferred method of conducting consultation, however, if you prefer telephone only that is perfectly acceptable.

TIME ZONES

BECAUSE CLIENTS ARE BOOKING APPOINTMENTS FROM ALL OVER THE WORLD, IT IS VERY COMMONTO HAVE CONFUSION OVER THE EXACT TIME AND HOUR OF THE CONSULTATION.

ALL CONSULTATION ARE SET IN CENTRAL STANDARD TIME.

IF YOU ARE UNSURE OF THE EXACT TIME OR HOUR OF YOUR CONSULTATION, PLEASE E-MAIL THE OFFICE FOR CONFIRMATION AFTER YOUR CONSULTATION IS INTITIALLY SET.

PURPOSE AND DESIGN OF THE AUDIO/VIDEO CONSULTATION

THE PURPOSE OF THE CONSULTATION IS TO ALLOW YOU TO SCHEDULE A TIME AND DAY THAT IS CONVENIENT FOR YOU TO SPEAK WITH A REAL ESTATE LAWYER FOR A SPECIFIC AMOUNT OF TIME, THAT WORKS WITH YOUR SCHEDULE AND AT AFFORDABLE FLAT FEE RATE.

OFFICE POLICY ON ARTIFICIAL INTELLIGENCE DOCUMENTS

OUR OFFICE WILL REVIEW AI GENERATED DOCUMENTS, HOWEVER, THE LAWFIRM RESERVES THE RIGHT TO PREPARE AND RELY ON THE LAWFIRMS DOCUMENTS AS THE FINAL AUTHORITY AS TO WHAT IS BEST PRACTICES, WHAT IS LEGAL, WHAT IS THE MOST COST AND TIME EFFECTIVE METHOD AND MANNER OF PROCEEDING, AND WHAT THE LAWFIRM IS AGREEABLE TO BEING RESPONSIBLE FOR IN ITS REPRESENTATION TO YOU AND TO THE COURTS. MOST ALL COURTS AT THIS TIME REQUIRE THE ATTORNEY TO CERTIFY THAT AI HAS NOT BEEN USED IN THE PREPARATION OF A FILED PLEADING.

SCOPE OF THE AUDIO/VIDEO CONSULTATION

THE SCOPE OF AN ONLINE CONSULTATION IS NOT CONTINUING AND DOES NOT INCLUDE RETAINING THE LAWYER OR LAWFIRM TO REPRESENT YOU IN LAWSUITS REQUIRING REPRESENTION IN CONTINUING CIVIL LITIGATION OR THE REVIEW OR DRAFTING OF DOCUMENTS OR ANY OTHER LEGAL WORK OUTSIDE OF THE CONSULTATION TIME.

IN INSTANCES WHERE CONTINUING WORK IS AGREED TO AFTER THE CONCLUSION OF THE CONSULTATION, THAT WORK IS AGREED TO BY SEPARATE AGREEMENT AND SEPARATE INVOICING WITH FINANCIAL TERMS QUOTED AND PAYMENTS FOR ADDITIONAL WORK RECEIVED PRIOR TO WORK BEING PERFORMED OR STARTED, NONE OF WHICH IS PART OF THE PAID CONSULTATION.

GENERAL CONSULTATION NOT INCLUDING DOCUMENT REVIEW VS DOCUMENT REVIEW CONSULTATIONS

IN THE EVENT A GENERAL NON DOCUMENT REVIEW CONSULTATION IS BOOKED BUT THE CONSULTATION REQUIRES DOCUMENTS TO BE REVIEWED THE ATTORNEY AND LAWFIRM RESERVE THE RIGHT TO CANCEL THE BOOKING OR REQUEST ADDITIONAL FEES FOR A DOCUMENT REVIEW CONSULTATION. IN MANY INSTANCES DOCUMENTS ARE REQUIRED TO BE REVIEWED BEFORE GENERAL ANSERS CAN BE GIVEN AND IN THESE INSTANCES A CONSULTATION TO INCLUDE DOCUMENT REVIEW SHOULD BE BOOKED.

CANCELLATIONS AND REFUNDS

IN ALL, INSTANCES, WHERE A BOOKING IS MADE AND CANCELLED WITHIN 24 HOURS OF THE SCHEDULED CONSULTATION, A CHARGE OF $99.50 WILL BE WITHELD FROM ANY REFUND GIVEN AS AN ADMINISTRATIVE FEE AND TO OFFSET THE COSTS OF CALENDERING AND PROCESSING ACCEPTED ELECTRONIC PAYMENTS AND BOOKINGS. REFUNDS WILL TAKE 3-5 DAYS TO BE CREDITED TO YOUR ACCOUNT DUE TO PROCESSING.

RE-SCHEDULING THE CONSULTATION

WE UNDERSTAND THAT THINGS HAPPEN. PLEASE EMAIL OUR OFFICE AND WE WILL RE-SCHEDULE YOUR APPOINTMENT ONCE AT NO ADDITIONAL CHARGE.

PRE-CONSULTATION INQUIRIES

SOMETIMES CLIENTS ARE RELUCTANT TO BOOK AN ONLINE CONSULTATION WITHOUT SPEAKING TO SOMEONE FROM THE OFFICE FIRST, OR HAVING PRELIMINARY QUESTIONS ANSWERED.

IN THOSE INSTANCES, PLEASE GO TO THE CONTACT US BUTTON ON OUR WEBSITE AND EXPRESS YOUR CONCERNS OR NEEDS VIA THE CONTACT US BUTTON AND THE ATTORNEY WILL RESPOND DIRECTLY AND ARRANGE WHAT IS NECESSARY TO GET YOU THE INFORMATION TO DETERMINE IF AN ONLINE CONSULTATION IS THE APPROPRIATE WAY TO ADDRESS YOUR PARTICULAR LEGAL CONCEARNS.

WHERE DO I SEND DOCUMENTS FOR THE CONSULTATION?

PLEASE SEND DOCUMENTS TO BE REVIEWED OR INCLUDED IN THE CONSULTATION TO MARKROY432@GMAIL.COM.

WHO WILL THE CONSULTATION BE WITH?

ATTORNEY MARK ROY

WHAT HAPPENS IF THE CONSULTATION IS SHORTER THAN THE TIME PAID FOR OR LONGER THAN THE TIME PAID FOR.

REFUNDS ARE NOT GRANTED FOR UNUSED TIME; HOWEVER, NO ADDITIONAL FEE'S ARE CHARGED IF THE APPOINTMENT EXTENDS BEYOND THE ACTUAL TIME INTITIALLY BOOKED. IT IS NOT ALWAYS CLEAR WHEN THE CONSULTATION IS BOOKED HOW MUCH TIME WILL TAKE TO ADDRESS PRESENTED LEGAL QUESTIONS. OUR LAWFIRM WILL ALWAYS MAKE A GOOD FAITH EFFORT TO SATISFY THE NEED FOR ANSWERS WITHIN THE AMOUNT OF CONSULTATION TIME BOOKED.

IF YOU DO NOT SIGN INTO THE GOOGLE MEET VIDEO WITHIN 5 MINUTES OF YOUR SCHEDULED CONSULTATION, THE ATTORNEY WILL CALL THE TELEPHONE NUMBER PROVIDED FOR IN THE BOOKING. PLEASE ALLOW 5-10 MINUTES VARIABILITY IN THE TIME THE ATTORNEY CALLS. THE TELEPHONE CALL WILL BE COMING FROM 214-677-5974. THIS IS AN OUTBOUND NUMBER ONLY.